



Thank you for choosing the Abri de Camargue campsite. In order to measure your satisfaction and improve our services and your comfort, we would be grateful if you would fill out this questionnaire a few days after your arrival and hand it to reception on your departure.

Excellent stay.

A. YOUR ARRIVAL AND WELCOME AT THE CAMPSITE

Your arrival date

Your departure date:

Pitch or mobile home number:

Are you coming to the Abri de Camargue campsite...

☐ For the first time ☐ From time to time ☐ Every year

Why did you choose our establishment to spend your holidays?

☐ For its location (sea, Camargue) ☐ For its services (swimming pools, cinema room, entertainment) ☐ For its accessibility for the disabled

☐ Because it was recommended to you ☐ For its welcome during your first contact

Your comments :

Does the reception staff meet your expectations in terms of reception (friendliness, availability, information, attentiveness, etc.)

☐ Yes ☐ No

Did you like our website?

☐ Yes ☐ No

If not why ?

An interactive welcome booklet has been set up. Have you consulted it?

☐ Yes ☐ No

Did you like our Facebook page?

☐ Yes ☐ No

We have created a new Instagram page: abridecamargue. If you read it, did you like it?

☐ Yes ☐ No

What would you like them to contain?

B. YOUR OPINION ON THE ENVIRONMENT AND MAINTENANCE OF THE CAMPSITE

What is your opinion on the practical and aesthetic plan of the toilets and the laundry?

The structures

	Yes	No	Not used
Are you satisfied with the cleanliness of the toilets and the laundry?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are you satisfied with the plant environment and the upkeep of the campsite?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are you satisfied with the maintenance of the swimming pools?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If 'No', specify why:

Are you satisfied with the efficiency of the maintenance team: friendliness, speed?

☐ Yes ☐ No

If not why ?

What do you think of the security team: friendliness, efficiency?

☐ Yes ☐ No

If not why ?

We have set up selective sorting at the entrance to the campsite. Are you satisfied with it?

☐ Yes ☐ No

C. YOUR OPINION ON YOUR ACCOMMODATION

What type of accommodation did you choose?

☐ CAMPER PITCH ☐ MOBILE HOME MEDITERRANEAN 2 PERS WITH PERGOLAS ☐ MOBILE HOME CAMARGUAIS 4 PERS

☐ MOBILE HOME GRAND MEDITERRANEAN 4 PERS ☐ MOBILE HOME GRAND MEDITERRANEAN PREMIUM AIR CONDITIONING AND TV 4 PERS ☐ MOBILE HOME FAMILY PLUS PREMIUM 6 PERS

Did you enjoy it? Do you have any suggestions regarding the category of your mobile home?

Why ?

Upon your arrival :

	Yes	No
Were you satisfied with the cleanliness of your mobile home?	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the cleanliness of your location?	<input type="radio"/>	<input type="radio"/>
Was the inventory of your mobile home complete and satisfactory?	<input type="radio"/>	<input type="radio"/>



D. YOUR OPINION ON LEISURE, ENTERTAINMENT AND CAMPING SERVICES

Infrastructure and services:

	Yes	No	Not used
Children's play aid?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The multi-sports ground?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fitness area?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The free WiFi area on the large terrace?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you visited the entertainment area of the campsite DURING LOW SEASON, did you enjoy the entertainment on weekends:

	Yes	No	Not used
The children's club 'the Camargue elves'?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Daytime entertainment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evening entertainment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

IN JULY AND AUGUST:

	Yes	No	Not used
Samy, our mascot?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The children's club 'the Camargue elves'?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evenings with our DJ?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports events?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The evenings organized by the campsite?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The evenings of external service providers (show)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your comments on the entertainment (evenings, sports, children's club):

E. YOUR OPINION ON THE 'LE SUD' RESTAURANT AND THE CAMPSITE GROCERY

If you used the restaurant, are you satisfied:

	Yes	No	Not used
Atmosphere?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Of the reception that was reserved for you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Products that have been offered to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the food served?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the takeaway meals?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Of the choice offered at the grocery store?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for money?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your comments on the restaurant 'Le Sud':

F. FINALLY

Is this your first stay at the Abri de Camargue campsite?

☐ Yes ☐ No

How did you find out about the campsite?

☐ Internet ☐ Already visited
☐ Friends ☐ Passage

Are you satisfied with your stay at Camping Abri de Camargue?

☐ Yes ☐ No

If not why ?

Do you intend to return to Camping Abri de Camargue?

☐ Yes ☐ No

If not why ?

G. LET'S TALK ABOUT YOU...

How old are you ?

☐ under 30 years ☐ between 30 and 50 ☐ over 50 years

If you came with your children, how old are they?

☐ under 6 years old ☐ from 7 to 12 years old ☐ from 13 to 17 years old
☐ over 18 years old

What is your profession ?

☐ Ouvrier ☐ Artisan ☐ Autre
☐ Cadre ☐ Retraité

Which department and country are you from?

If you would like a personalized response, please leave your full contact details:

You can now receive directly in your mailbox: our news, our last minute offers... E-mail (registration is free, in accordance with the laws, your contact address will not be submitted to a third party):

☐ yes, I want to register

Your email :

Share your opinions on our site or on the biggest travel sites such as Tripadvisor and Google, however we favor communication during your stay. We are at your disposal in reception. When you leave, it will be too late.

H. YOUR SUGGESTIONS

What improvements would you like to find?

Thanks again ! We will be delighted to welcome you during your next stay .

See you soon under the Camargue sun