

We thank you for having chosen the campsite Abri de Camargue during your holiday at Le Grau du Roi. In order to improve our services and your comfort, we would like to know your opinion about our campsite. We would be grateful if you filled in this form before your departure, and left it at the reception desk.

A. YOUR ARRIVAL AND YOUR RECEPTION AT THE CAMPSITE

Date of arrival _____

Date of departure _____

Number of your pitch or mobil home : _____

Do you come at the campsite Abri de Camargue...

- For the first time Sometimes Every year

Why did you choose our campsite for your holiday ?

- For its situation (sea, Camargue)
 Recommendation by someone else
 For its activities (swimming pool, cinema, entertainment)
 For the nice reception at arrival

Did the reception staff meet your expectations ?
(kindness, availability, information, prepared to listen,...)

- Yes No

Your remarks :

What do you think about our website ?

Did you like our Facebook page ?

- Yes No

We created a new Instagram page:abridecamargue If you consulted it, did you enjoy it ?

- Oui Non

What would you like to see within ?

B. YOUR OPINION ABOUT THE SURROUNDINGS AND THE MAINTENANCE

We have renovated the shared facilities such as the sanitaries and the laundry. What is your opinion on that practically and aesthetically speaking ?

Are you satisfied with the landscape at the campsite (trees, plantation..) ?

- Satisfied Unsatisfied

If you used the swimming pools, were you satisfied with the cleanliness ?

- Yes No

If not, why ?

Are you satisfied about our maintenance team : efficiency, cortesy ...

- Yes No

Your remarks :

What do you think about our security team : cortesy, efficiency ...

C. YOUR OPINION ABOUT YOUR ACCOMMODATION

What type of housing did you choose ?

- PITCH
 COTTAGE MEDITERRANNEEN 2/4 people
 COTTAGE CAMARGUAIS 4-6 people
 COTTAGE MEDITERRANNEEN 4-6 people
 COTTAGE FAMILY PLUS PREMIUM 6 people

Were you satisfied with its comfort ?

- Yes No

Were you satisfied with the cleanliness of your cottage at your arrival ?

- Yes No

Were you satisfied with the cleanliness of your pitch ?

- Yes No

If you chose the cottage Family Plus with television, dishwasher, air conditioning and wifi what do you think about its comfort ?

D. YOUR OPINION ABOUT THE LEISURE, ENTERTAINMENT AND SERVICES ON THE CAMPSITE

Are you satisfied with the playground, multisports area and fitness area?

- Yes No

We set up a free WiFi area on the big terrace, are you satisfied with this service?

- Yes No

Samy, the camping's mascot joined us, did you like him ?
You can also give him as cuddly toy to your kids !

If your children went to the children's club, where you satisfied about our kidsclub "Les Lutins Camarguais" ?

- Satisfied Unsatisfied

We integrated a music entertainer into our team, what do you think about his performance at the annexe and on the big terrace ?

Were you satisfied with the sports organised by our animation team ?

- Satisfied Unsatisfied

If participated, were you satisfied with the evening animation at the camping ?

- Satisfied Unsatisfied

Your suggestions about the entertainment :

E. YOUR OPINION ABOUT THE CAMPSITE'S GROCERY STORE AND RESTAURANT

What do you think about the atmosphere at the restaurant ?

Were you satisfied with the welcome ?

- Yes No

The products ?

- Yes No

The service ?

- Yes No

The meal's quality ?

- Yes No

The quality of the take away ?

- Yes No

F. FINALLY

Is it your first stay in a campsite ?

- Yes No

How did you know de campsite ?

Are you satisfied with your stay at the campsite Abri de Camargue ?

- Satisfied Unsatisfied

Do you intend to come back to the campsite Abri de Camargue?

- Yes No

If not, why ?

What new improvement would you like to find in priority on the campsite to satisfy you better ?

Thank you for telling us what you enjoyed the most in our campsite and share your opinion in our Visitors' Book on our website or on the biggest trips' websites such as Tripadvisor and Google.

G. LET'S TALK ABOUT YOU...

How old are you ?

- Less than 30 Betw een 30 and 50 More than 50

If you came with children, how old are they ?

- Less than 6 Betw een 7 and 12
 Betw een 13 and 17 More than 18

From which country do you come from ?

What is your Profession ?

- Employee Executive Craftsman
 Retired Other

Your personal comments and suggestions :

If you wish to receive a personalized answer, please leave us your complete address :

You would like us to send a brochure to your relatives, friends,...please leave us their address :

You would like to receive next year's brochure, please leave us your complete address :

You can now directly receive it in your mailbox: news, last minute offers...

E-mail:

- Yes, I would like to register

If you wish to receive the news of the campsite by e-mail, thank you for leaving us your e-mail adress :

Thank you very much ! We hope to welcome you again at the campsite Abri de Camargue the next time you will visit Le Grau du Roi.
