

We thank you for having chosen the campsite Abri de Camargue during your holiday at Le Grau du Roi. In order to improve our services and your comfort, we would like to know your opinion about our campsite. We would be grateful if you filled in this form before your departure, and left it at the reception desk.

A. YOUR ARRIVAL AND YOUR RECEPTION AT THE CAMPSITE

Date of arrival _____

Date of departure _____

Number of your pitch or mobil home : _____

Do you come at the campsite Abri de Camargue...

- For the first time Sometimes Every year

Why did you choose our campsite for your holidays ?

- For its situation
 Recommendation by someone else
 For its activities (swimming pool, cinema, entertainment)
 For the nice reception at arrival
 For its accessibility for the disabled

Did the reception staff meet your expectations (kindness, availability, information, prepared to listen...) ?

- Yes No

Your remarks :

What do you think about our website ?

Did you like our Facebook page ?

- Yes No

We created a new Instagram page: abridecamargue
If you consulted him, did you enjoy it?

- Yes No

What would you like to see within ?

B. YOUR OPINION ABOUT THE SURROUNDINGS AND THE MAINTENANCE

We have renovated the shared facilities such as the sanitariums and the laundry. What is your opinion on that practically and aesthetically speaking ?

Are you satisfied with the landscape and the maintenance of the campsite (trees, plantation...) ?

- Satisfied Unsatisfied

If you used the swimming pools, were you satisfied with the cleanliness ?

- Yes No

If not, why ?

Are you satisfied with our maintenance team : efficiency, courtesy..

- Yes No

Your remarks :

What do you think about our security team : courtesy, efficiency...

C. YOUR OPINION ABOUT YOUR ACCOMODATION

What type of housing did you choose ?

- PITCH
 COTTAGE MEDITERRANEEN 2/4 people
 COTTAGE CAMARGUAIS 4-6 people
 COTTAGE MEDITERRANEEN 4-6 people
 COTTAGE FAMILY PLUS PREMIUM 6 people

Were you satisfied with its comfort ?

- Yes No

Were you satisfied with the cleanliness of your cottage at your arrival ?

- Yes No

Were you satisfied with the cleanliness of your pitch ?

- Yes No

If you chose the cottage Family Plus with television, dishwasher, air conditioning and wifi what do you think about its comfort ?

D. YOUR OPINION ABOUT THE LEISURE, ENTERTAINMENT AND SERVICES ON THE CAMPSITE

Are you satisfied with the playground for children, multisports area, fitness area ?

- Yes No

And with the "boules" area and the barbecue ?

- Yes No

We set up a free WiFi area on the big terrace, are you satisfied with this service ?

- Yes No

We have set up animation on the low season, what do you think of this service?

E. YOUR OPINION ABOUT THE CAMPSITE'S GROCERY STORE AND RESTAURANT

What do you think about the atmosphere at the restaurant ?

Were you satisfied with the welcome ?

Yes No

The products ?

Yes No

The service ?

Yes No

The meal's quality ?

Yes No

The quality of the takeaway ?

Yes No

The restaurant put in place the half-board in partnership with the campsite, were you interested with this service ?

Yes No

If not, why ?

F. FINALLY

Is it your first stay in a campsite ?

Yes No

How did you know camping?

Are you satisfied with your stay at the campsite Abri de Camargue ?

Satisfied Unsatisfied

Do you intend to come back to the campsite Abri de Camargue?

Yes No

If not, why ?

What new improvement would you like to find in priority on the campsite to satisfy you better ?

Thank you for telling us what you enjoyed the most in our campsite and share your opinion in our Visitors' Book on our website or on the biggest trips' websites such as Tripadvisor and Google.

G. LET'S TALK ABOUT YOU...

How old are you ?

Less than 30 Between 30 and 50 More than 50

If you came with children, how old are they ?

Less than 6 Between 7 and 12
 Between 13 and 17 More than 18

From which country do you come ?

What is your profession ?

Employee Executive Craftsman
 Retired Other

Your personal comments and suggestions ?

If you wish to receive a personalized answer, please leave us your complete address :

You would like us to send a brochure to your relatives, friends,...please leave us their address :

You would like to receive next year's brochure, please leave us your complete address :

You can now directly receive it in your mailbox: news, last minute offers...

E-mail:

Yes, I would like to register

If you wish to receive the news of the campsite by e-mail, thank you for leaving us your e-mail address:

Thank you very much ! We hope to welcome you again at the campsite Abri de Camargue the next time you will visit Le Grau du Roi.
